

Policy and Procedure

European College of Polytechnics



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European College of Polytechnics

Internal Quality Assurance Policy

I. Introduction

- (1) The European College of Polytechnics (ECP) is committed to maintaining the highest standards of educational excellence and operational integrity. The Internal Quality Assurance Policy outlines the systematic processes and procedures that ECP employs to ensure continuous improvement in all areas of the institution's operations and academic offerings.

II. Purpose

- (2) The purpose of this policy is to establish a framework for systematic monitoring, evaluation, and enhancement of the quality of education and service provided by ECP. This policy supports the institution's mission to deliver exceptional education and foster an environment of scholarly research and innovation.

III. Scope

- (3) This policy applies to all academic and operational departments within ECP, encompassing undergraduate, postgraduate, and professional training programmes, as well as administrative and support services.

IV. Policy Guidelines

Quality Assurance Committee

- (4) The Quality Assurance Committee (QAC) is tasked with overseeing the implementation of the Internal Quality Assurance Policy. Comprising members from leadership or academic divisions, administration, and student representatives, the QAC convenes quarterly. During these meetings, the committee reviews quality indicators, addresses arising issues, and proposes solutions to maintain and enhance standards.

Quality Standards

- (5) ECP is committed to adhering to both national and international educational standards to benchmark its programmes and services. Regular updates of these quality standards are conducted to ensure ongoing alignment with the latest frameworks for educational and operational excellence, as well as to meet the requirements of its partner awarding organisations.

Monitoring and Evaluation

- (6) Continuous monitoring of teaching methods, course content, and student feedback is implemented to ensure the relevancy and effectiveness of the curriculum. Administrative processes and service delivery are regularly evaluated through internal audits and feedback from staff and students.

Feedback Mechanisms

- (7) Structured feedback mechanisms are established to gather input from students, alumni, faculty, and external stakeholders. Feedback is systematically analysed and used as a basis for improvement.

Professional Development

- (8) Ongoing professional development opportunities for faculty and staff are provided to ensure they remain proficient in their respective areas and effective in delivering ECP's educational mission. Regular training sessions on the latest educational technologies and pedagogical strategies are organised.

Documentation and Reporting

- (9) Comprehensive documentation of quality assurance processes and outcomes is maintained. Annual quality assurance reports are prepared and reviewed by the QAC, and a summary of these reports is made available to all stakeholders.

Corrective Actions

- (10) Procedures for addressing areas of concern identified through monitoring and evaluation activities are clearly defined. A timeline for implementing corrective actions is established, ensuring the timely resolution of issues.

Transparency and accessibility

- (11) Information on quality assurance processes, current standards, and recent evaluations is made accessible to all stakeholders through the institution's website and internal portals.

Revision and Continuous Improvement

- (12) The QAC recommends policy modifications based on emerging trends in quality assurance and stakeholder feedback.

V. Review of the Policy

- (13) This policy is subject to periodic review and may be amended to reflect changes in legislation or best practices. This policy must be read in conjunction with all other relevant policies of ECP.